GOVERNMENT OF INDIA
TOURISM
LOK SABHA

UNSTARRED QUESTION NO:3686
ANSWERED ON:17.04.2008
HELPLINE FOR FOREIGN TOURISTS
Dhanaraju Dr. K.

Will the Minister of TOURISM be pleased to state:

(a) whether the Government proposes to form any special cell for the redressal of the grievances of foreign tourists;

(b) if so, the details thereof;

(c) whether the Government proposes to create a national Help Line number to help the foreign tourists to curb the situation of harassment of foreign tourists;

(d) if so, the details thereof; and

(e) the number of foreign tourists visited the country during the last three years, till date?

Answer

THE MINISTER OF TOURISM AND CULTURE (SMT. AMBIKA SONI)

(a) to (d): The Ministry of Tourism has a Complaint Cell for the redressal of grievances of tourists, including foreign tourists. This cell functions in coordination with the field offices of Ministry of Tourism, concerned Ministries, State Governments and concerned organizations. 'Public Order' and 'Police' are State subjects, as such, the prevention of crime, including crimes against women tourists is the primary responsibility of State Governments / Union Territories.

(e): The number of foreign tourists who visited the country during the last three years, till date is as follows:-

Year	Foreign Tourist Arrivals (In Millions)
2005	3.92
2006	4.45
2007 @	5.00
2008 @	1.66 Million (Jan to March)

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